

Spitbraai Boss (Pty) Ltd – Terms & Conditions

1. Agreement & Booking Confirmation

A confirmed booking occurs only once a non-refundable deposit of 50% has been received via EFT and proof of transfer is supplied to Spitbraai Boss (Pty) Ltd.

Until the deposit and proof are received by the specified due date, any booking remains provisional. We reserve the right to release the booking if payment isn't received in time.

2. Final Numbers & Amendments

Final catering numbers, menu selections, serving time, and special instructions may only be amended 5 to 7 days before the function. No changes are accepted after this period.

3. Payment Terms

The remaining balance must be settled by EFT no later than 3 business days before the event.

Spitbraai Boss reserves the right to require full payment prior to commencement of services.

4. Delivery, Staff, Equipment, and Additional Charges

All prices exclude delivery, collection, and staff (chefs or braai masters).

Equipment left at the client's venue overnight will incur a collection fee of R500, or full hiring cost if access cannot be obtained for retrieval the following day.

Clients are liable for any damage or theft of equipment left in their care.

5. Liability & Force Majeure

Spitbraai Boss (Pty) Ltd accepts no liability for service disruptions due to circumstances beyond our control, including but not limited to Acts of God, utility failures, or emergency evacuations.

6. Setup & Cleanup

We allow a 2-hour window after the confirmed serving time for cleanup. Any additional time required must be arranged with management and will incur further charges per staff member per hour.



7. Cancellations & Postponements

Deposit is strictly non-refundable. However, bookings may be rescheduled within a “reasonable timeframe” if coordinated in advance with management.

If cancellation is requested:

1 Month (30 days) from booking date: We will retain 15% of your payment as a cancellation and admin fee. Alternatively, you can postpone your event to a different available date without a penalty.

20+ days before the function: Rescheduling permitted; deposit retained as a credit or applied to new date without penalty.

10–19 days prior: Deposit forfeited; OR rescheduling may be negotiated and management fee applied.

Less than 10 days: Deposit forfeited; rescheduling not permitted.

8. Equipment Protection & Venue Preparedness

Ensure adequate undercover setup area, lighting (if event extends into evening), safe access for delivery and removal of equipment, and ground protection if serving on sensitive surfaces. You are also responsible for ensuring venues meet safety protocols to safeguard our staff and equipment—aligning with common health and safety standards.

